



# Build a Stronger Banking Pillar leveraging Integrated Finance Edge

—2014 Ping An Open Day for Investors

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# **About Ping An Bank**

- Ping An Bank was established in Shenzhen in 1987 and has been listed on Shenzhen Stock Exchange since 1991 (stock code: 000001). As at 31 March 2014, our share price closed at RMB10.77.
- In 1Q2014, the Bank's total assets amounted to RMB 2,097.1 bn and net profit was RMB 5,054 mn.
- As at 31 March 2014, the Bank had a total of 531 outlets distributed in 38 major cities in China.
- Currently, Ping An Group, together with its holding subsidiaries, hold in total 59.00% of the Bank's shares and thus is our controlling shareholder.

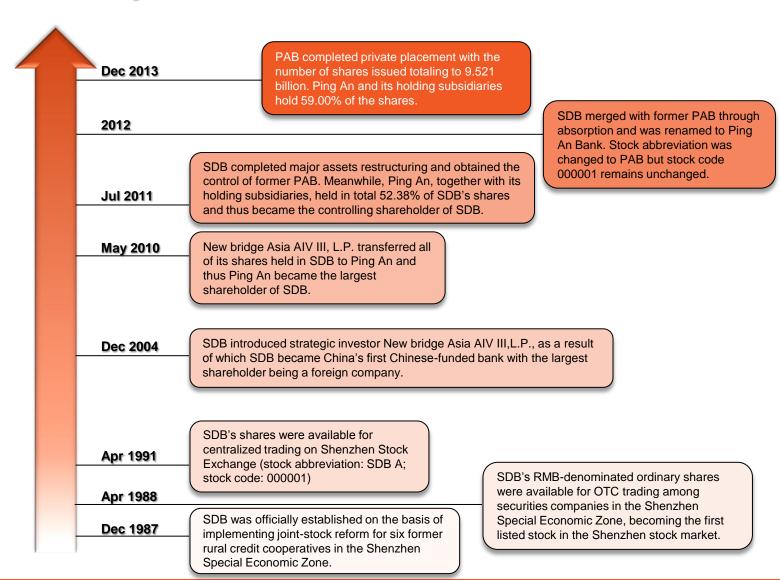


(in hundred million yuan)	2014-3-31	2013-12-31	YTD
Total Assets	20,971	18,917	10.86%
Including: Total Loans	8,903	8,473	5.08%
Total Liabilities	19,798	17,797	11.25%
Including: Total Deposit	13,826	12,170	13.61%
NPL Ratio	0.91%	0.89%	+0.02 ppt
	Jan-Mar 2014	Jan-Mar 2013	YoY
Operating Income	161.00	108.02	49.05%
Net Profit	50.54	35.89	40.82%
Net Profit  Annualized Average Return on Assets	50.54 1.01%	35.89 0.84%	40.82% +0.17 ppt

Note: The Bank completed 14.8 billion private placement at the end of 2013 and thus the ROE in 1Q2014 was diluted. Excluding the above impact, the average ROE was higher than that in 1Q2013.



# **Our History**



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# **Business Environment Analysis**

#### **External Environment**

#### Challenges: rising banking risks and greater management difficulties during economic restructuring period

- On the back of the overlapping periods of a shift in economic growth, painstaking structural adjustment and preliminary stimulus digestion, credit default risks are on the rise
- Financial market reforms including rate liberalization are raising higher requirements on Bank ALM capabilities
- Internet finance is squeezing bank liabilities and weighing on liquidity management.
- Opportunities: a continuous upward economic trend brings market opportunities
  - The new "four modernizations" and consumption upgrade are expected to become economic growth drivers to foster sustained and steady economic growth
  - Innovation works as a catalyst to help upgrade economic
  - Full-scale intensification of reforms in areas such as state-owned assets, land, taxation and finance are expected to bring in "policy dividends"

#### **Internal Environment**

- Group support: PA Group's strong integrated finance platform gives the Bank unique advantages
- Full range of licenses and capital advantages: help PAB to provide customers comprehensive services and structured financing solutions
- Customer and channel advantages: customer migration and cross-selling through 80 million customers, 0.56 million life insurance agents and 2,700 insurance sales outlets
- Internet advantages: lay out an infrastructure platform for PAB's internet finance through third party payment, P2P, e-commerce platform and more than 20 Apps
- Own conditions: increasingly prominent edges and a base for rapid growth taken shape
- Development strategies and paths clearly defined
- Initial results of management reforms:
   organizational restructuring completed to adapt to
   requirement of process banking; performance appraisal,
   incentives, risk prevention, innovation and other
   mechanisms built
- · Capital has been supplemented
- High team morale



## "Three-step" strategy and five-year development plan

Strategic positioning: driving business in "three steps" on "four wheels" (corporate banking, investment banking, retail banking and interbank operations) with the aim of ultimately becoming a retail-oriented modern commercial bank with "four main features" of specialization, intensification, integrated finance and internet finance

Third Step 8-10 years

First Step 3-5 years

Second Step 5-8 years

- Balanced business development on corporate and retail
- Be ranked among top tier banks
- Retail business as the key driver and main source of earnings

- Focus on corporate business while building a strong base for the rapid growth of retail business
- Be ranked among Tier 2 JS banks from Tier 3 currently

"Five-Year Development Strategy and Planning (2013-2017)" formulated and implemented centering the strategic objectives of the "First Step"

# Target markets and customer positioning

Our target markets and customers are positioned in four major consumption sectors including clothing (medical), food, housing and transportation with little fluctuation and enormous market potential!





# **Development of "Four Features"**

## **Specialization**

- Establish three types of Business Units industrial, product and platform, and improve the operating system of these BUs
- Implement reforms of Retail Business Unit
- Branches build their strengths based on local characteristics

- Effectively consolidate the resources across the Group: License, capital, customers, channels, etc.
- Establish a sound integrated finance operational mechanism

## Integrated finance

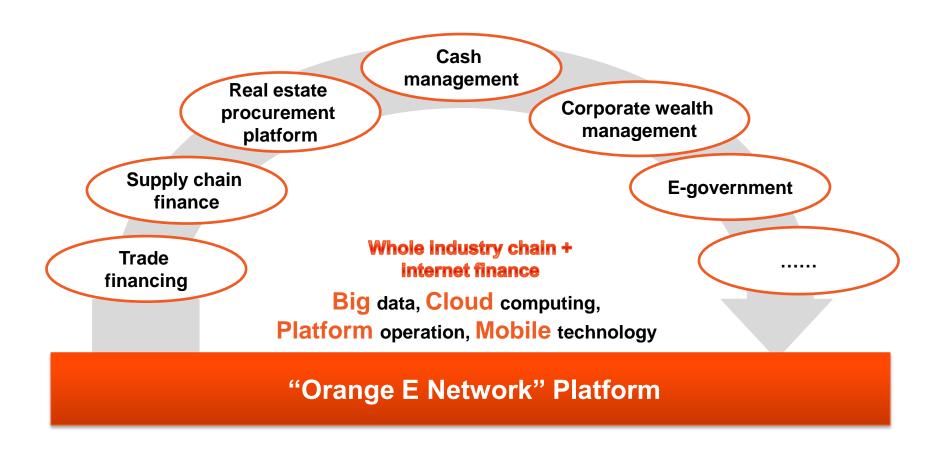
#### Intensification

- Standardized commercial model to reduce costs
- Platform operation to acquire customers in batches
- Efficient processing through "Credit Factory"

- Combine online and offline businesses to create differentiation
- Enhance the competitiveness of the Company's ebanking platforms such as "Orange E" platform, retail "Pocket Banking" platform and the FI "Hang E Tong" platform

**Internet finance** 

# Key strategies (1/4): "Orange E Network"



# Key strategies (2/4): Retail client migration

## The Group's 80 million valued customers

 Insurance customers, trust customers and securities customers, etc.

## Non-retail channels within the Bank

 Small enterprises services, corporate pay roll services, etc.

#### **Retail internal channels**

 Credit card, Combo card, consumer finance, auto finance, etc.

MICRATION

#### **COLLABORATION**

#### **Our retail customers**

 Mass affluent customers, wealth management customers and private banking customers, etc.

#### **UNDERTAKING**

#### **Product undertakings**

- · "Capture": convenient and high-yield
- "Stickiness": exclusive packages + solutions
- "Grow": WMS/GWS + customization

#### Service undertakings

 Customer tiering management: build standard management systems targeting wealthy customers or above; use internet and other means for activation and enhancement for mass affluent customers or below

# Key strategies (3/4): Small enterprise finance

#### **Provide SME Clean Loan**

- Data-driven credit line decisions
  - ✓ Data such as cash flow, rent payment, utility bill, etc.
  - ✓ Solve the dilemma of collateral loan.
- · Centralized and standardized operation
  - ✓ Employ models to make credit loan decision
  - √ Adopt centralized processing approach
  - ✓ Increase efficiency and save cost

#### **Build an integrated finance platform**

- · Convenient and economy borrowing:
  - ✓ Debit & credit in one account, revolving lines, borrow as needed
- A full range of financial products & services selection
  - ✓ Payment and settlement, wealth management, insurance services, etc.
- · Value-added services
  - ✓ Information services, matching service, club activities, etc.

#### Our financial services platform for small enterprises

## Ride along macro environment

- Government and regulatory supportive policies
- Role of small enterprises in consumption upgrade

## Identify target markets

- Wholesale and commodity markets, featured streets
- SMEs along the industry chain

## Integrate internal resources

- PA Group's integrated finance products
- PAB's products and services

# Leverage on technologies

- Mobile internet
- Big data





# Key strategies (4/4): Investment banking

#### **Ping An Group**

- · Full financial licenses
- Capital strengths such as insurance, trust funds, securities funds and other funds



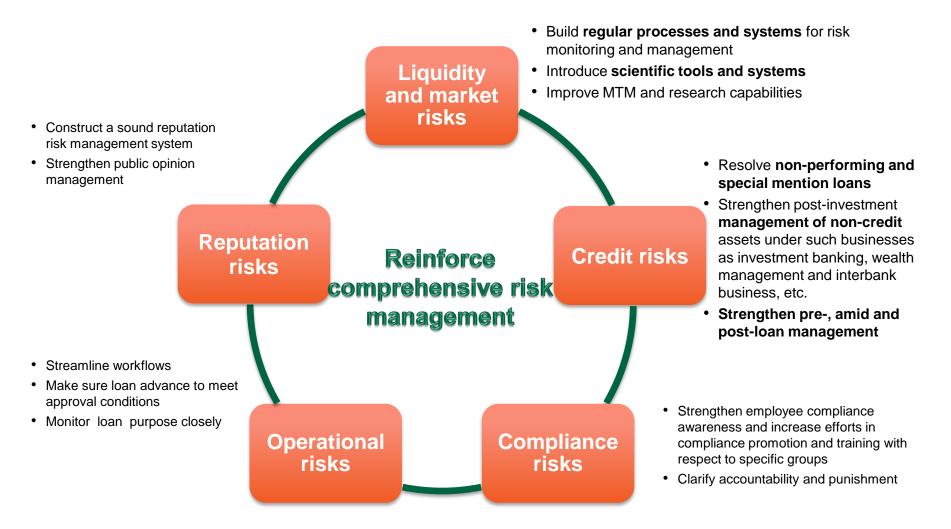
## Ping An Bank

- Professional risk management capabilities
- Vast project and customer resources
- Professional project management

#### **Financing solutions**

- Diversified solutions: direct investment of insurance funds, asset management plans, debt financing, industrial funds and asset securitization
- Focus on target sectors: energy & mining, real estate, transportation, agriculture, logistics, culture and medical & healthcare, etc.
- High yield upon controllable risks

# Maintaining comprehensive risk management



## Build a strong banking pillar to feed back the Group's business

Leverage Streintegrated befinance se

Strengthen Feed back Group's segment business

- Effectively implement the Group's strategy of integrated finance
- Rapidly expand the Group's asset size

- Increase the Group's profitability
- Enhance the Group's customer service capabilities
- Further enhance the Group's brand presence



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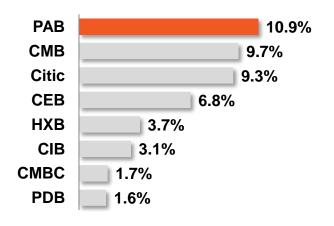
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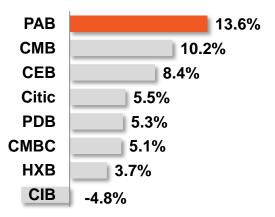


# 1Q Key Financial Indicators

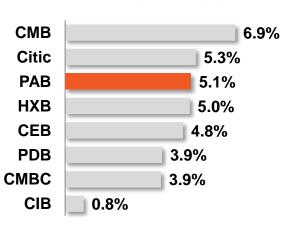
#### **Growth of total assets**



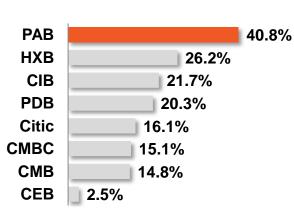
#### **Growth of deposits**



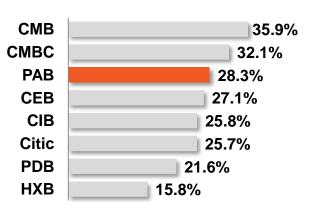
#### **Growth of loans**



## Growth of net profit attributable to shareholders of the parent



## Percentage of non-interest income



#### **NPL** ratio

